How to enroll in Okta using SMS Texting for MFA

Overview

| Description	Enroll in Okta Multifactor Authentication (MFA) using SMS Texting
Perspective	VolCorp members that use a mobile device
Prerequisites	Have your computer and mobile device with you for the enrollment process. Mobile device must be enabled for text messaging.
Business Outcome (Success Criteria)	Users will be able to access applications in the Okta dashboard by logging in and verifying their identity using their mobile device. **Note:** All mobile device screenshots will be shown using an iPhone, however these steps will work on any mobile device that is set up to allow text messaging.

1. On your computer, locate the Welcome email from Okta. The email will look similar to the screenshot below.
   Note: You may need to check your Junk email folder.
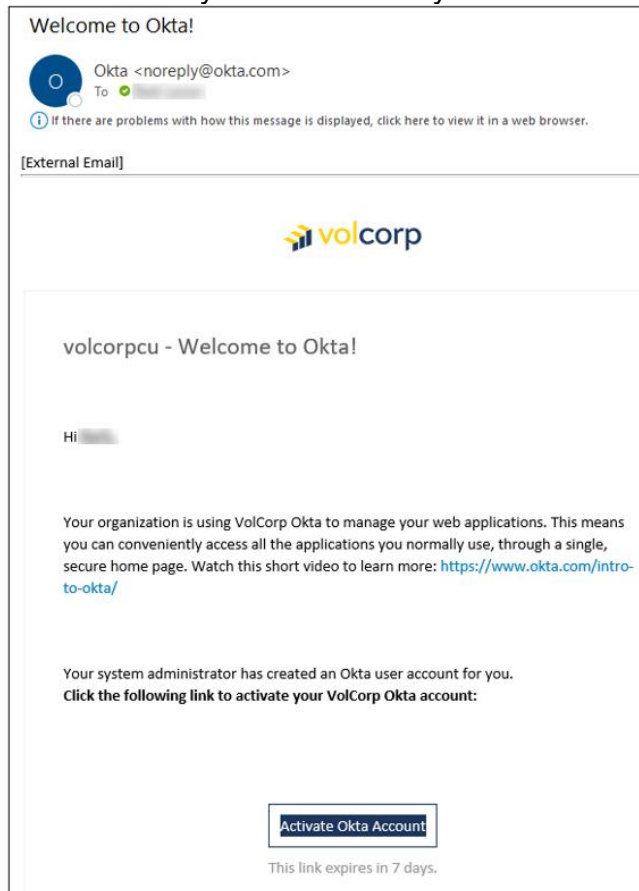
2. Click the **Activate Okta Account** button.
   Note: You must activate your Okta account within seven days before the link expires.
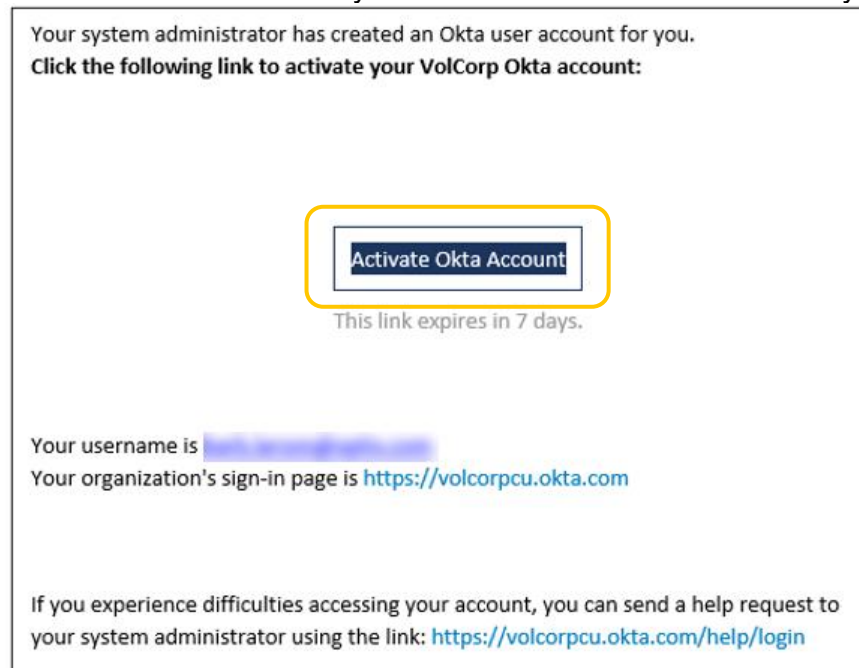
3. Click **Set up** to choose a password for your Okta account.

4. **Enter a password** that meets the listed password requirements, then **Re-enter** the same password, and click **Next**.

5. You are required to select at least one security method to verify your identity. Click the **Set up** button for the **Phone** option.

6. Select your **Country** and then **enter your 10-digit cell phone number**. Click **Receive a code via SMS.**
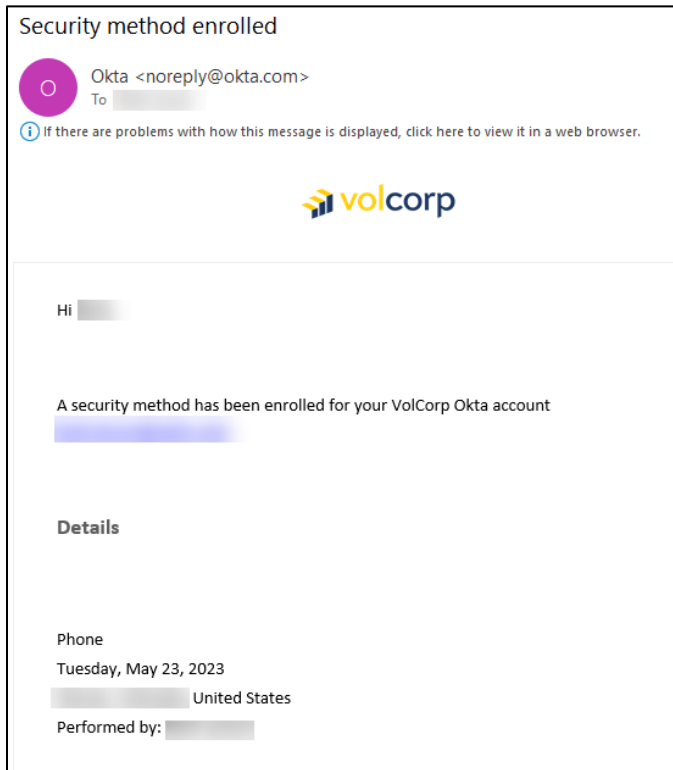
7. You should receive text message on your mobile device with a unique 6-digit code.
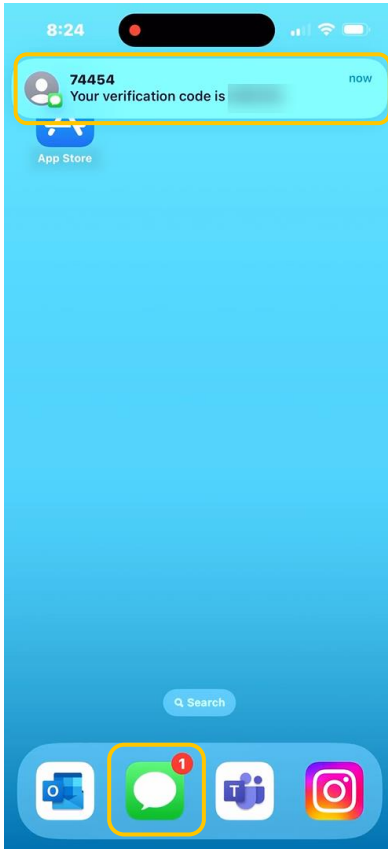

8. Return to your computer and **enter the 6-digit code** you received and click **Verify**.
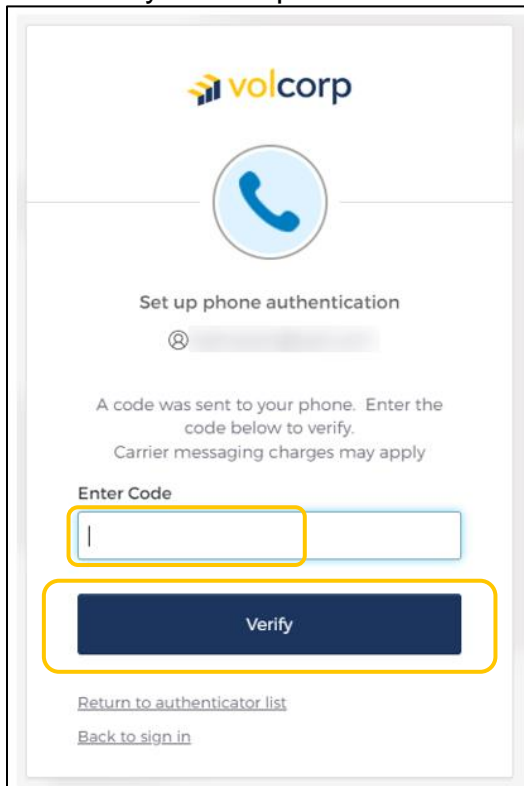
9. After completing enrollment, you will receive a confirmation email from Okta. A sample email is shown below. No further action is needed.

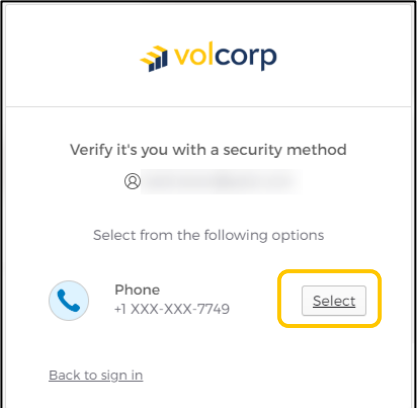10. Enter your **Username,** using your work email address, and click **Next**.
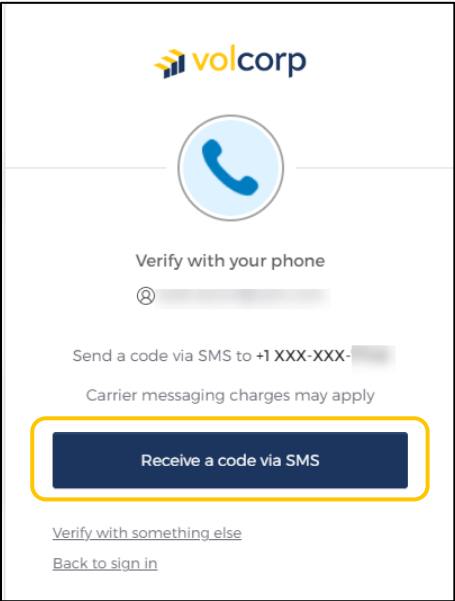*Note:* If the Okta sign-in screen is no longer displayed, copy and paste this link into your internet browser: https://volcorpcu.okta.com
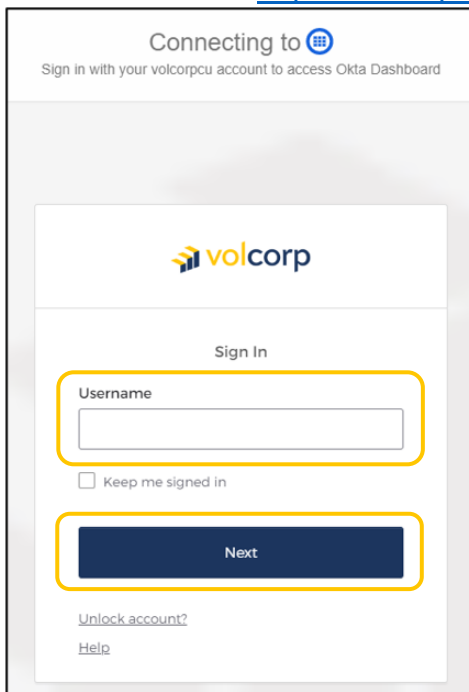
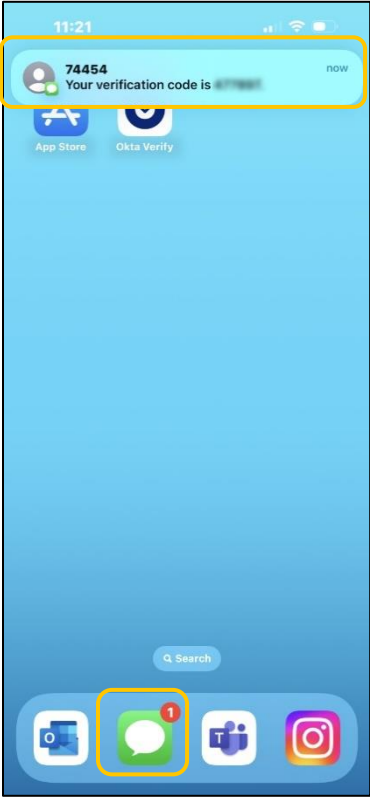11. **Enter password** and click **Verify.**
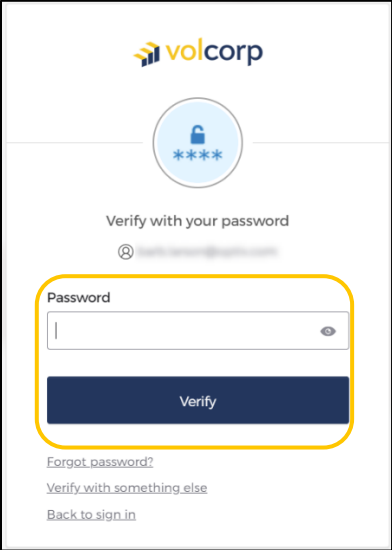
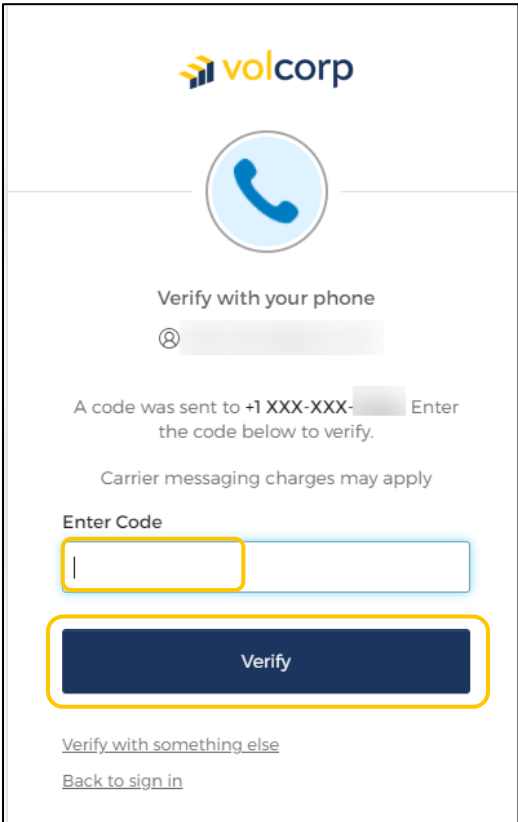12. Click **Select** to choose the Phone method.

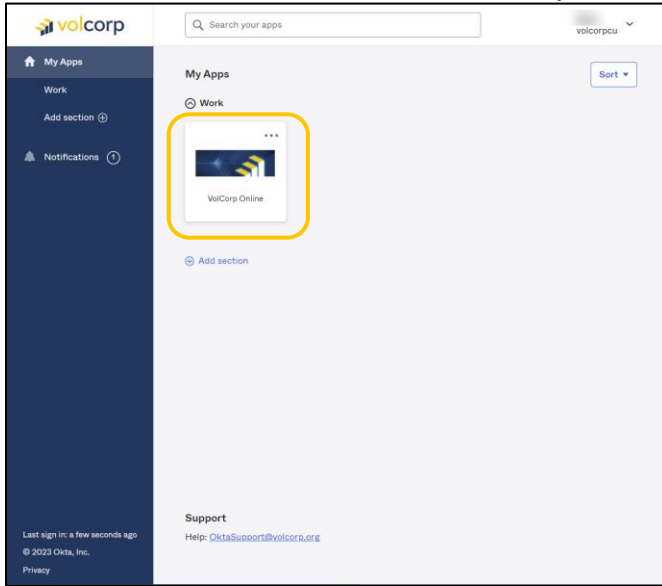13. Click the **Receive a code via SMS** button to receive a text message on your mobile phone.

14. The text message should contain a unique 6-digit code.

15. On your computer, **enter the 6-digit code** and click **Verify**.

16. If you successfully logged in, you should see the VolCorp Dashboard. Click the **VolCorp Online tile** to be directed to the VolCorp site.

17. Congratulations! You have successfully logged into VolCorp Online using Okta multi-factor authentication.

Logging into VolCorp Online in the Future

Now that you have enrolled in Okta and established a multi-factor authentication method, moving forward you may utilize the new, temporary log-in page linked below.

https://www.volcorp.org/mfa/

For additional assistance, please click here to obtain detailed instructions about using the temporary log-in page.